

ACCOMMODATION OF THE YEAR

Quality accommodation is a vital element of the visitor experience for both our business/ leisure visitors. This new category will celebrate the outstanding contribution of our local accommodation providers. The Causeway Coast and Glens Borough is a tourism hotspot and this year we would like to recognise the establishments at the forefront providing guests and visitors alike with an unforgettable experience.

WHO SHOULD APPLY?

Entries are invited from accommodation providers in the Causeway Coast and Glens Borough Council area that are committed to excellence in service, customer care and hospitality.

This is your opportunity to tell us what's unique about your accommodation and why you might be the Best Accommodation Provider in the Causeway Coast & Glens for 2019!

AWARD SPONSOR



First Trust Bank is delighted to sponsor the Causeway Coast & Glens Business Awards and we look forward to presenting the award for Best Accommodation Provider.

Our customers are at the heart of our business and our committed, experienced staff 'go the extra mile' by taking the time to listen and help businesses reach their full potential.

We understand the diverse needs of our customers and can provide the necessary expert advice, sector competence and industry-leading financial services to help them realise their ambitions and achieve their dreams.

Our message to businesses of all sizes is that we are very much open for business. We'd be delighted to discuss the support we can offer.

Please contact Cherie Nummy, Branch Manager, First Trust Bank Coleraine or any of the team on 0345 600 5925 or visit www.firsttrustbank.co.uk.

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CAUSEWAY COAST AND GLENS BUSINESS AWARDS 2019

In partnership with



ENTRY FORM

CONTACT DETAILS

BUSINESS NAME

ADDRESS

CONTACT NAME

TELEPHONE

EMAIL

SIGNATURE

DATE

HOW TO ENTER

Stage One: Applicants should provide the following information on company letterhead by Friday 17th May 2019 to Causeway Coast & Glens Business Awards, Causeway Chamber of Commerce, River House, 3rd Floor, Castle Lane, Waterside, Coleraine, BT51 3DR.

1. A company profile including company history, services provided to guests, details of facilities, a description of targeted customer segments and an outline of current market conditions (max 500 words)

2. How have you gone the extra mile in service, customer care, staff training and development to provide a quality ambience, product and service for the customer? (max 500 words)

3. Evidence of improvements in visitor experience from using visitor/ guest feedback (max 250 words)

A large, empty rectangular box with a light blue gradient background, intended for the applicant to provide evidence of improvements in visitor experience.

Stage Two: Following initial shortlisting by the judging panel, this category will be judged by Public Vote: (Details will be published on how to vote at a later date)

Applicants will be assessed on both stage one application and stage two the public vote. Please note that 75% of mark will be allocated to written submission with 25% allocated from public vote.

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DEADLINE

CLOSING DATES FOR ENTRIES Friday 17th May 2019

PLEASE RETURN TO

BY EMAIL info@causewaychamber.com

BY POST Causeway Coast & Glens Business Awards
Causeway Chamber of Commerce
3rd Floor River House
Castle Lane
Waterside
Coleraine
BT51 3DR

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